# eSafety Label for a safer school

# **eSafety Label - Action Plan**

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By submitting your completed Assessment Form to the eSafety Label portal you have taken an important step towards analysing the status of eSafety in your school. Congratulations! Please read through your Action Plan carefully to see what you can do to improve eSafety further in your school. The Action Plan offers useful advice and comments, broken down into 3 key areas: infrastructure, policy and practice.

# **Infrastructure**

#### **Technical security**

- > It is good practice that your ICT services are regularly reviewed, updated and removed if no longer in use.
- > Your school system is protected by a firewall. Ensure that the provision and management of the firewall are regularly reviewed and updated, as and when required.

#### Pupil and staff access to technology

> Ensure that the policy on mobile phones is being applied consistently throughout the school. Take a look at the fact sheet on Using Mobile Phones at School (<a href="www.esafetylabel.eu/group/community/using-mobile-device-in-schools">www.esafetylabel.eu/group/community/using-mobile-device-in-schools</a>).

### **Data protection**

- > There is a retention plan in place for your school detailing how specific school records are stored, archived and disposed. This is very good. Ensure that the plan is followed and review it regularly to ensure it relates to the Data Protection Act and other relevant legislation. Check the according fact sheet for more information.
- > You have a good policy of keeping your learning and administration environments separate. It is good to ensure that staff training on managing these environments is up to date as you continue to review your policies. Share your policy with other eSafety Label users by uploading it to your school profile.

# **Software licensing**

- > Your school has set a realistic budget for software needs. This is good. Ensure that it remains this way. You might also want to look into alternatives, e.g. Cloud services or open software.
- > It is good practise that the member of staff responsible is fully aware of installed software and their license status.

# **IT Management**

- > It is good practice to ensure that the person in charge of the ICT network is fully informed of what software is on school-owned hardware and this should be clearly indicated in the School Policy and the Acceptable Use Policy.

  The person responsible for the network needs to be able to guarantee conformity with licensing requirements and that new software won't interfere with network operation.
- > It is good practise that your are training and/or providing guidance in the use of new software that is installed on school computers. This ensures that school members will take advantage of new features, but also that they are aware of security and data protection issues where relevant.
- > There is a mechanism set up in your school that allows any staff member to make a request for new hard/software a request that leads to an informed decision within a reasonable amount of time. This is great as this way teacher can benefit from new technologies while still staying inline with school policy.

# **Policy**

### **Acceptable Use Policy (AUP)**

- > In your school policy issues are regularly discussed. This is good practice as it ensures staff and pupils are aware of them. Do pupils and staff also have to sign related documents to confirm their awareness?
- Regularly review the Mobile Phone Policy to ensure that it is fit for purpose and that it is being applied consistently across the school. The fact sheets on Using mobile phones at school (www.esafetylabel.eu/group/community/using-mobile-device-in-schools) and School Policy (www.esafetylabel.eu/group/community/school-policy) will provide helpful information.

# **Reporting and Incident-Handling**

- Are all staff familiar with the procedure for dealing with material that could potentially be illegal? Is there a named person from the school senior leadership team who takes overall responsibility in this type of case? The procedure needs to be clearly communicated to all staff in the School Policy, and to staff and pupils in the Acceptable Use Policy. Remember to report and suspected illegal content to your national INHOPE hotline (www.inhope.org).
- It is good practice to log cyberbullying incidents that occur in your school centrally, as you are contributing to building a data base of successful incident handling practices from schools across Europe that you and others can use in future. Make sure that pupils sign up to anti-bullying guidelines in your Acceptable Use Policy.
- Check that your School Policy includes all necessary information for teachers about handling issues when pupils knowingly or even inadvertently access illegal or offensive material online by going to the guidance set out by the teachtoday.de/en website (tinyurl.com/9j86v84). If such incidents arise in your school, make sure you anonymously fill out the eSafety Label Incident handling form (www.esafetylabel.eu/group/teacher/incident-handling) so that other schools can benefit from your experience.

#### **Staff policy**

> It is good practice that the school policy includes information about risks with potentially non-secured devices, such as smartphones and that reference is made to it. Consider sharing your school policy via the uploading

evidence tool, also accessible through the Myschool area.

You have guidelines in your Acceptable Use Policy (AUP) on teachers' classroom usage of mobile phones.
Upload your AUP to your school profile as it is a model of good practice that can help other eSafety Label schools.

# **Pupil practice/behaviour**

Your school has a school wide approach of positive and negative consequences for pupil behaviour. This is good practice, please share your policy via the <u>My school area</u> of the eSafety portal so that other schools can learn from it.

#### **School presence online**

- Check the fact sheet on Taking and publishing photos and videos at school (www.esafetylabel.eu/group/community/taking-and-publishing-photos-and-videos-at-school) to see that your School Policy covers all areas, then upload this section of your School Policy to your profile page via your My school area so that other schools can learn from your good practice.
- Regularly check the content of the school's online presence on social media sites to ensure that there are no inappropriate comments. Set up a process for keeping the site/page up to date, and check the fact sheet on Schools on social networks (www.esafetylabel.eu/group/community/schools-on-social-networks) for further information to make sure that good practice guidelines have been followed. Get feedback from stakeholders about how useful the profile is.

# **Practice**

### **Management of eSafety**

- Ensure that the governor or board member appointed for eSafety has the opportunity to receive regular training and also to ensure that colleagues are aware of eSafety issues. Involve your governing body in the development and regular review of your School Policy. See our fact sheet on School Policy <a href="https://www.esafetylabel.eu/group/community/school-policy">www.esafetylabel.eu/group/community/school-policy</a>.
- > Technology develops rapidly. It is good practice that the member of staff responsible for ICT is regularly sent to trainings and/or conferences to be aware of new features and risks. Check out the <a href="Better Internet for Kids portal">Better Internet for Kids portal</a> to stay up to date with the latest trends in the online world.

#### eSafety in the curriculum

- > It is good that these issues have been included in the eSafety curriculum. It is a good idea to regularly review the issues which are being covered by your eSafety education in order to ensure that new and emerging issues are covered.
- It is very good that, in your school, pupils are taught from an early age on about responsibilities and consequences when using social media. Please share any resources through the uploading evidence tool, accessible also via the My school area.

- > It is good that you are making a specific reference to sexting within your child protection policy as this is a growing issue that many young people are having to deal with. It is also important to ensure that you are providing appropriate education for pupils about this issue.
- It is commendable that you are able to provide an eSafety curriculum that keeps up with emerging issues.

  Continue to make use of new resources as they are made available. Can you upload to your school profile an outline of how you design the curriculum and links to some of the resources you use this would be most helpful for other schools.
- It is good practise that in your school Cyberbullying is discussed in the curriculum with pupils from a young age.

#### Extra curricular activities

- It is good to know that you are frequently using the online eSafety resources from your national Safer Internet Centre. Have you found these resources helpful in your school? Please send your feedback on their use and value to <a href="mailto:info-insafe@eun.org">info-insafe@eun.org</a>.
- How do you organise peer mentoring among pupils on eSafety? Check out the resources of the <u>ENABLE project</u> and share your ideas in the <u>forum</u> of the eSafety Label community so that other schools can benefit from your experience to establish a similar approach.

#### **Sources of support**

> It is great that you have a staff member which is knowledgable in eSafety issues who acts as a teacher of confidence to pupils.

# **Staff training**

The Assessment Form you submitted is generated from a large pool of questions. It is also useful for us to know if you are improving eSafety in areas not mentioned in the questionnaire. You can upload evidence of such changes via the <u>Upload evidence</u> on the <u>My school area</u> section of the eSafety Portal. Remember, the completion of the Assessment Form is just one part of the Accreditation Process, because the upload of evidence, your exchanges with others via the <u>Forum</u>, and your <u>reporting of incidents</u> on the template provided are all also taken into account.

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